

5 June 2015

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www.jemena.com.au**Metering data provision procedures – Consultation paper, 30 April 2015**

Jemena Electricity Networks (Vic) Ltd (**JEN**) welcomes the opportunity to comment on the proposed metering data provision procedures. The procedures include the minimum requirements to be placed on retailers and Distribution Network Service Providers (DNSPs), which involve:

- Data formats
- Timeframes for retailers and DNSPs to respond to a request from a retail customer and a customer authorised representatives.
- The minimum delivery method for the requested metering data.

JEN is supportive of the proposed data formats for interval meters and the delivery timeframes. Our issue is with verification of retail customers which will have a huge impact in the effectiveness of the Procedures. DNSPs do not have sufficient customer details through CDN updates. In our view, this needs to be resolved prior to any implementation of this procedure.

We need to have at least 4 months' time to develop the system and process.

JEN's comments on the questions posed in the consultation paper are set out below.

The Procedures presents the minimum summary and detailed data formats. Please comment on the proposed formats and examples.

JEN considers the proposed format is usable and understandable.

For large retail customers, please provide your view on including demand in the diagrammatic representation for the interval metering data summary format.

We believe the demand data can be included in the diagrammatic representation. JEN does not consider this is an issue.

What would be a reasonable maximum timeframe to specify for retailers and DNSPs to respond to requests from customer authorised representatives?

We believe 10 business days turnaround for a single data request is reasonable.

Should a sliding scale be used for delivery timeframes for requests from customer authorised representatives?

We would prefer to have a mutual agreement with the customer authorised representatives or retailer customer for requests greater than 100 and sliding scale for the requests less than 100.

Is there a need to define what constitutes a customer request (for example, by phone, in writing)?

Our preference would be in writing (email).

The Procedures presents the minimum requirement for the detailed data format. Please comment on these.

For data delivery our preference is electronic.

It is noteworthy we need to have at least 4 months' time to develop the system and process to implement this Procedure.

If you have questions in relation to this submission, please contact Mohan Kuppusamy on (03) 8873 7282 or by email Mohanraj.kuppusamy@jemen.com.au.

Yours sincerely

A handwritten signature in grey ink that reads "Siva Moorthy". The signature is written in a cursive, slightly slanted style.

Siva Moorthy
Manager Network Regulation and Strategy